

SENIOR NON-EMERGENCY MEDICAL TRANSPORTATION



The South Orange County Senior Non-Emergency Medical Transportation Program is funded by the County of Orange, Office on Aging, through monies received from the National Tobacco Settlement. The program was developed to provide seniors with access to transportation to their non-emergency medical appointments including therapy, dentistry, hearing, dialysis, prescription pick-ups, testing and x-rays.

PARTICIPANT CRITERIA:

- Participants must be at least 60 years of age
- Participants must reside within the South Orange County designated service area, which includes the cities of Aliso Viejo, Dana Point, Irvine, Laguna Woods, Laguna Niguel, Laguna Hills, Laguna Beach, Lake Forest, Foothill Ranch, Mission Viejo, Ladera Ranch, Newport Beach, Rancho Santa Margarita, San Clemente, San Juan Capistrano and Capistrano Beach
- Call **(949) 855-9766** for additional program information

Eligible participants must register through the mail prior to utilizing the service

SERVICE CRITERIA:

- Transportation will be provided within the designated service area: Irvine / Newport Beach and all cities south through San Clemente. *Destination addresses that fall outside of the designated service area are limited to maximum trip length of 15 miles from the client residence to the medical facility*
- In addition to medical facilities within the designated service area, this program also serves: Kaiser Anaheim (Lakeview), UCI Medical Center Orange, St. Joseph's Hospital of Orange, and the Long Beach Veterans Hospital
- Clients are limited to a maximum of sixteen one-way trips per month (or eight round-trips) with the exception of on-going medical treatments such as chemotherapy, dialysis, radiation treatments and physical therapy
- Rides must be scheduled at least 24-hours in advance and will be given on a first come, first serve basis
- Riders will be charged \$2.00 per one-way trip and must have exact change. Care attendants ride free of charge

TRANSPORTATION HOURS:

- Monday through Friday 7:00 a.m. – 6:00 p.m.
- Transportation is not available on major holidays

** All trips exceeding 15 miles in length are subject to program funding and availability*