

SENIOR SERVICES

SENIOR NON-EMERGENCY MEDICAL TRANSPORTATION



South County Senior Non-Emergency Medical Transportation Program is funded by the County of Orange, Office on Aging, through monies received from the National Tobacco Settlement. The program was developed to provide seniors with access to transportation to their non-emergency medical appointments including therapy, dentistry, hearing, dialysis, prescription pick-ups, testing and x-rays

PARTICIPANT CRITERIA:

- Participants must be at least 60 years of age and ineligible for OCTA ACCESS services
- Participants must reside within the Orange County designated service area, which includes the cities of Aliso Viejo, Dana Point, Irvine, Laguna Woods, Laguna Niguel, Laguna Hills, Laguna Beach, Lake Forest, Foothill Ranch, Mission Viejo, Ladera Ranch, Newport Beach, Rancho Santa Margarita, San Clemente, San Juan Capistrano and Capistrano Beach
- Call **(949) 855-9766** for additional program information and to receive enrollment forms.
**Participants must register prior to utilizing the service*

SERVICE CRITERIA:

- Transportation will be provided within the designated service area; San Clemente to the South and Irvine and Newport Beach to the North*. Destination addresses that fall outside of the designated service area are limited to maximum trip length of 15 miles from the client residence to the medical facility
- In addition to medical facilities within the designated service area, this program also serves: Kaiser Anaheim (Lakeview), Santa Ana (Harbor/ Macarthur) and Orange (W. Chapman Ave.); UCI Medical Center in Orange; Long Beach Veterans Hospital and the VA Community Based Outpatient Clinic in Santa Ana; St. Joseph Hospital in Orange and St. Jude Hospital in Fullerton
- Clients are limited to a maximum of eight one-way trips per month with the exception of on-going medical treatments such as chemotherapy, dialysis, radiation treatments and physical therapy
- Rides must be scheduled at least 24-hours in advance
- Riders will be charged \$2.00 per one-way trip and must have exact change. Care attendants ride free of charge

TRANSPORTATION HOURS:

- Monday thru Friday – 7:00 a.m. – 6:00 p.m.
- Transportation is not available on major holidays

** All trips exceeding 15 miles in length are subject to program funding and availability*

FOR MORE INFORMATION ON OTHER SENIOR PROGRAMS CALL
OFFICE ON AGING: (800) 510-2020